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Kia ora and welcome to the first newsletter of 2019. We hope you are enjoying a safe and profitable summer.

Introducing Recreation Aotearoa

NZRA has rebranded. While New Zealand Recreation Association will remain its official name, it is now known as <u>Recreation Aotearoa</u> with a new logo, imagery and collateral. Check out the new-look <u>website</u>. If you would like a copy of the stakeholder brand pack, please email <u>marketing@nzrecreation.org.nz</u>.

Focus on safety - every day

Are you and your team following your operating procedures every single day? It pays to regularly ask yourself if you are operating to (at least) agreed operating procedures even when you are at your busiest, when the weather is most difficult, with your most challenging clients.

Running regular in-house system checks helps make sure you are doing what you say you'll do, and that your SOPs are working for your team. <u>Go here</u> for ideas on how to check your systems.

Activity Safety Guidelines reviews

WorkSafe NZ is responsible for managing the regular reviews of our <u>Activity</u> <u>Safety Guidelines</u> (ASGs). Canyoning, Caving, Coasteering, and Abseiling were due for review last year, however this did not occur. TIA has raised this with WorkSafe NZ who have resolved to get the reviews underway.

Operators in those sectors should expect to receive a questionnaire asking whether you think the good practice information in the ASG is still current, and if not why not. Please take a moment to answer the questions. If information needs updating a more focused review will gather the correct information.

Ideally each ASG is reviewed every three or four years. To date reviews have resulted in only minor changes. ASG changes will be notified in this newsletter and on the <u>SupportAdventure website</u>.

Good Practice Guidelines - more on the way

There are now nine <u>Good Practice Guidelines</u> with more on the way. GPGs are designed to address common outdoor activities that are not covered by the <u>Adventure Activity Regulations</u> or the ASGs.

Work is underway on:

- Orienteering/rogaining, trail running and adventure racing
- Snorkelling and free diving
- Coastal and surf activities

Contact Rob MacLean, Recreation Aotearoa for more information, email rob@nzrecreation.org.nz.

Rafting regulation

While Maritime New Zealand are the regulators for rafting, we have confirmation that this will change and rafting will come under WorkSafe NZ and the Adventure Activity Regulations. TIA and NZ Rivers Assn have met with WorkSafe NZ and MNZ to discuss what will be required to make this change.

We will work with the regulators to ensure that operators are given plenty of information and lead-in time, and that industry continues to drive the rafting qualifications and good practice requirements. We will keep you updated through this newsletter and NZ Rivers Assn and TIA channels.

An auditor's view on where we're falling short

Do you want to know why people don't pass their surveillance audits? Auditor and safety consultant Stu Allan wrote <u>this article</u> two years ago and unfortunately he says we're still falling short in the same areas!

Emergency help in remote areas

We've been hearing for some time how hard it is for providers of activities in remote areas to get the right kind of help in an emergency situation. Dialling 111 isn't always feasible and activating the right part of the 111 system isn't always as simple as it seems.

These new <u>good practice guidelines</u> will help you know what to do. The guidelines have been produced by New Zealand Search and Rescue with the assistance of Recreation Aotearoa and in consultation with NZ Police, Ambulance Services, the Rescue Coordination Centre NZ, TIA and a variety of activity providers.

Terrain & supervision guidelines - mountaineering

The <u>revised Terrain and Supervision Guidelines</u> for mountain guides reflect the relationship between the NZMGA qualifications and audited safety management systems.

New tool for track safety

The Mountain Safety Council has partnered with CamperMate to promote safety information to visitors on our more popular tracks. Please let your clients know about this <u>excellent tool</u>.

New Polar Tourism Guides Assn - Q&A

OutdoorsMark interviewed New Zealander Graham Charles about the newly formed <u>Polar Tourism Guides Association</u>. Read the article <u>here</u>.

NZOIA National Training Symposium 2019

Registrations are open for the <u>NZOIA National Training Symposium 2019</u> hosted by Outward Bound NZ at Anakiwa, 17 – 20 October 2019. The Symposium encourages the continual professional development of leaders, instructor and guides. It has a practical focus and aims to enable delegates to revalidate, train, upskill and network all in one package.

Qualifications update

NZOIA Canyon Leader

Eight canyon guides have completed the first NZOIA Canyon Leader assessments. The holder of this qualification can lead and manage trips of up to four hours duration in easy vertical and aquatic canyons in normal conditions. In

addition, the canyon leader can assist a NZOIA Canyon 1 or 2 holder in moderate vertical and aquatic canyons.

If you work in the canyon sector as a guide or employer and are interested in an external qualification recognised by industry then talk to NZOIA about the Affiliated Membership and the Free Range Assessment model.

Mountain biking

Skills Active Aotearoa, the industry training organisation for outdoor recreation, has launched a new suite of on-job training programmes for New Zealand's highly-skilled mountain bike guides and instructors.

New Zealand certificate in outdoor leadership, instruction and guiding<a href="Months: Each of the color black of the color

National rafting and riverboarding guiding

Skills Active and the New Zealand Rivers Assn are working together to redevelop the national raft and riverboard guiding qualifications to ensure they continue to meet industry needs.

Education in the outdoors

Education Outdoors New Zealand is bringing its Education outside the Classroom qualification into the New Zealand Certificates framework.

High wire and high ropes

The high wire and high ropes sectors are currently engaged with Skills Active in developing assessor requirements prior to their qualification launch.

Other activities

Skills Active advises that other sector activities such as coasteering, hunting and adventure-based learning are on the horizon for inclusion as activity strands in the national certificates. Although some of these already have their own courses or awards, Skills Active says it will be good to see them get the added recognition they deserve through an NZQA qualification.

Thinking of Christchurch

Like all of you, we were deeply shocked and sadden by the terrorist attack in Christchurch. Our condolences to everyone in Aotearoa and overseas impacted by this terrible assault on our Muslim community. The <u>TIA website</u> has information to help in your communication with international audiences and visitors.

Ehara taku toa i te toa takitahi engari he toa takimano (my strength is not that of an individual but that of the collective).

Rachael & Sam

Rachael Moore, Industry Advocate, TIA
Sam Newton, Advocacy Manager, Recreation Aotearoa

Recreation Aotearoa

Level 1, Harbour City Centre, 29 Brandon St, Wellington PO Box 11132, Manners St, Wellington 6142 + 64 4 801 5598

info@nzrecreation.org.nz|www.nzrecreation.org.nz

TIA

Level 2, Inspire House, 125 Featherston St Wellington, New Zealand +64 4 499 0104

may Unsubscribe, but we'll be sad to see you go.