Good Practice

Good practice refers to what is currently accepted by the sector and regulators as meeting your legal responsibilities to manage risk. You must operate at good practice or better to meet your legal responsibilities.

Ideally, good practice is recorded. The [Activity Safety Guidelines](#) (ASGs) and [Good Practice Guidelines](#) (GPGs) are the usual go to. Other ways good practice is indicated include codes of conduct, professional association guidelines, and qualification syllabuses.

Finding reliable information

Knowing where to find and how to identify reliable good practice information is critical. It'll often involve using a combination of technical advice and written resources.

Sometimes there aren't reliable good-practice documents and, given technical advisors' knowledge and skills, good practice may reside with them.

Technical advisors

Every provider must have access to sufficient technical knowledge specific to the activities they provide to make good safety decisions. People who fulfill this role are called technical advisors. They may be on staff or be contracted to give advice, particularly on policies, procedures, hazards, risks, and planning reviews.

> Note! Technical advisors must have a high level of competence and will usually hold a high-level qualification in the activity. They must understand current good practice and have knowledge and skills sufficient to advise a provider.

Written resources

The sector and government develop a range of written resources to support good practice, including guidelines, codes of practice, and standards.

Download this guide to [good practice sources](#) listed by activity. The guide is developed by WorkSafe and will be updated from time to time. [Contact us](#) with suggestions for additions to the table.

When deciding how much to rely on a document, ask the following:

- Is it linked to a regulatory requirement?

- Is it informed by experts?

- Is it current?

- Do the majority of providers consider the document represents good practice?

- Does it cover all relevant topic areas? If it doesn't, access other documents to fill the gaps.

There are many [activity organisations](#), some of which have safety-guidance material. While the quality may vary, this information may be helpful. Consider the criteria above when considering how much to rely on the information.