



# Support Adventure News

SupportAdventure.co.nz  
SAFETY SYSTEMS DRIVEN BY SAFETY CULTURE  
The site for adventure operators



SupportAdventure News brings you information on safety initiatives across the commercial adventure tourism and outdoors sectors.

## The summer season is on

We are heading towards a record summer season. Are you prepared?

- [Emergency procedures](#) have been rehearsed
- [Staff competencies](#) - all inductions, training and competency checks are up to date
- [Safety Management Systems](#) have been reviewed

### Work on your safety culture

Staff inductions, training and end of year reviews are all rich opportunities to build your safety culture.



Photo: Ziptrek Ecotours

Do you know the strengths and weaknesses in your current safety culture? Regular use of this [safety culture survey](#) will give you crucial information.

### Tips for writing safety resources

Each time you review and update your safety system aim to make it both easier to use and more relevant. You will find tips to help you do this on the [SupportAdventure website](#). WorkSafe NZ has also produced a [resource](#) to help. Ask staff to check that your documents align with what they do in the field.

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## Surveillance audit hot tips

It's come through strongly from auditors that two areas where operators need to improve safety systems are in providing evidence of:

- [staff monitoring](#)
- [SMS reviews](#)

Remember that your performance on this surveillance audit will set the scene for your surveillance requirements next year!

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## Workshop series top tips

TIA just completed an adventure safety regional workshop series. These are some of the themes to come out of the workshops:

- incident reviews
- [self-review tool](#) - use it now!
- ensure you are reviewing past records and looking for trends
- do you need a strategy to help you get to the root and contributing causes? Try the [fish bone technique](#) or use the '5 why's'
- [staff competency](#) – make sure you are checking this correctly

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## TIA's WorkSafe NZ contract

TIA has secured its fifth annual contract with WorkSafe NZ to provide support for the adventure activities sector. Work up to mid-2016 will focus on:

- continuing to embed a strong safety culture across the sector
- coaching the sector in the use of safety management systems and good practice guidance material
- maintaining and managing the [SupportAdventure website](#) and its content
- managing the currency and reviews of existing [Activity Safety Guidelines](#)

TIA will work closely with the NZ Recreation Association to ensure that the safety work remains focused on both aspects of the adventure activities sector - adventure tourism and commercial outdoor recreation.

### TIA welcomes Stu Allan

TIA is pleased to welcome Stu Allan as TIA's new Adventure & Outdoors Project Leader. Stu is contracted part-time until June 2016 to help deliver TIA's adventure project contract with WorkSafe NZ.

Stu brings excellent skills and experience to the role. Previous roles include work as a Principal Adventure Activities Advisor to WorkSafe NZ, an adventure and outdoors activity instructor, safety auditor and consultant. Contact Stu for safety system support, email [stu.allan@tianz.org.nz](mailto:stu.allan@tianz.org.nz). [Read more](#) about Stu.



Stu Allan

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## NZ Recreational Dive Industry Group

A NZ Recreational Dive Industry Group (NZRDIG) has been formed and executive members appointed.

A draft Terms of Reference setting out the group's purpose and agreed way of operating is being developed and will be communicated to the sector for feedback.

The first operational executive meeting will be held after the Christmas dive season. In the meantime, please connect with any [executive member](#) and discuss what you see as opportunities and issues for the sector.

Note: WorkSafe NZ has a Dive Industry Advisory Group which covers all aspects of diving in New Zealand. NZRDIG executive member Darrell Bird is the recreational dive industry representative on that group.

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## NZRA seeking two appointed Board Members

The [New Zealand Recreation Association](#) (NZRA) will be advertising shortly for two appointed Board Members to join its seven-person board.

Sport New Zealand recently confirmed its investment in NZRA to continue its expanded role delivering services to the outdoor sector. NZRA welcomes applications from people within the sector who are willing to contribute their significant governance experience. For further information or to express your interest, please contact NZRA Chief Executive Andrew Leslie, email [andrew@nzrecreation.org.nz](mailto:andrew@nzrecreation.org.nz).



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## Maritime New Zealand

Maritime New Zealand (MNZ) and WorkSafe NZ are inviting comment on a proposal to revoke Maritime Rules Part 81: Commercial Rafting. Comments close 5pm, Friday 22 January.

The proposal is to transition rafting operators from being audited by Maritime NZ into the Adventure Activities Regulations regime that is administered by WorkSafe NZ. [Read more](#).

TIA has requested Maritime NZ extend the consultation period. We will be submitting on the proposal.

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## NZOIA qualifications update

### Qualification revalidation survey

The New Zealand Outdoor Instructors Association (NZOIA) is surveying members on its qualifications revalidation process to ensure it continues to fulfil their needs and expectations. For more information, please contact [admin@nzoiia.org.nz](mailto:admin@nzoiia.org.nz)

### Caving qualification review

The cave qualification review is now complete and the new qualification Syllabus and Assessment Guides will be published on the [NZOIA website](#) within the next few weeks. A Cave Leader qualification has been developed for instructors and guides who organise and manage trips of up to three hours in horizontal caves where a maximum height of 3 metres is not exceeded.



Nikau Cave

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## Mountain Safety Council – new safety resources

The Mountain Safety Council (MSC) has new resources and safety videos available to download free of charge from their website. Please let your clients and visitors know about these resources if they are heading into the outdoors after spending time with you.

The [short safety videos](#) include: Family Fun, Gear up!, Outdoor Overnighters, and Day Trippers. The videos were produced together with Wild About New Zealand and Macpac.



Photo: Aspiring Guides

MSC is also developing a new series of outdoor activity resources incorporating the key elements of a safe outdoor experience. The first of these is [Day Walks](#). Multi-day tramping and Hunting will both be available over the coming months.

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## Collaborating on safety - what's happening

- The NZ Canyoning Association is holding a NZ Canyoning Festival in Wanaka in January 2016. The festival will include workshops on canyoning techniques and safety. Numbers are limited to 80 people. [Click here](#) for more information and registration.
- Maritime NZ is holding a series of [regional workshops](#) as part of their midterm levy review process. Maritime operators are encouraged to attend.
- Tongariro Alpine Crossing Transport and Guide concessionaires group operators are working with the Department of Conservation and MetService to set upper weather limits for commercial transport providers to take visitors to the crossing.

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## Wishing you a fantastic summer season!

All the indicators are pointing to New Zealand's busiest summer ever! We hope it's a great one for you and your team – happy, safe and prosperous.



Photo: Hiking NZ

Support Adventure News sent on 10 December 2015.