

Nic Still

From: Tourism Industry Aotearoa <info@tia.org.nz>
Sent: Monday, 17 December 2018 12:45 PM
To: Nic Still
Subject: Helicopter Safety, Tongariro Working Group, Emergency Procedures, and Meri Kirihimete!



Support Adventure News

SupportAdventure.co.nz
SAFETY SYSTEMS DRIVEN BY SAFETY CULTURE



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Final SupportAdventure newsletter for 2018

Welcome to the final newsletter for 2018. While there has been much to celebrate this year, we feel it is important to acknowledge that many in our community are grieving the loss of friends and loved ones due to the recent helicopter and mountain tragedies.

Please remember that you and/or your team may not be as resilient as usual.

Perhaps take an extra moment before making those tricky decisions or when making a safety check, and if you're not feeling up to performing a safety critical role then say so. We all deal with our losses in our own ways, and we're confident that our sector's strong safety culture will mean we will continue to support each other as we need.

TIA and NZRA extend our heartfelt condolences to the families and friends of those lost and to all those affected.

Emergency procedures - calling for external help

NZ Search and Rescue have commissioned NZRA to develop a guideline for operators of organised outdoor activities in remote locations on how best to use NZ's emergency response system.

The guideline is in its final draft stages. Keep an eye on this newsletter and the SupportAdventure website to know when it is released.

In the meantime, if you work in a remote location make sure your emergency response procedures and training include how to connect with external emergency response services. If you're unsure on what to do, talk with your local police.

Go [here](#) for more advice on emergency procedures.

Internal reviews and Declarations of Conformity

Internal reviews are a critical part of ensuring your safety system is working as it should be. They are also the basis of the Declaration of Conformity process (between full audits).

Thank you to [AdventureMark](#) who have shared their Declaration of Conformity checklist. Make the most of this excellent tool to check you are on track! Click [here](#) and look for the checklist under SOP's – forms and checklists templates.

NZOIA - no courses cancelled*

Great news from the New Zealand Outdoor Instructors Association that from 1 January – 30 June 2019, it will run all advertised courses.

Historically, NZOIA have cancelled courses with low registrations. This change is a trial to encourage participation and build faith for trainees and candidates that if they commit to an NZOIA course, it will run. A commitment requires an approved application, including completed prerequisite documents and course fee by the closing date. Courses close six weeks prior to the course date. Make the most of this opportunity, commit to a course and know it will run. Check out the [Course Calendar](#) and signup now!

*In unusual circumstances, due to assessor unavailability, we may have to reschedule dates.

New Good Practice Guideline – low ropes and confidence courses

The [Low Ropes and Confidence Courses Good Practice Guideline](#) is now available on the SupportAdventure website. Thank you to the GPG development team and the experts who contributed to this work!

Good Practice Guidelines (GPGs) are to help people plan organised outdoor activities for others. They are specifically designed to address common outdoor activities that are not currently covered by the Adventure Activity Regulations or the associated Activity Safety Guidelines (ASGs).

They are written to be useable by part time or volunteer outdoor educators or instructors who are planning an activity. GPGs will be particularly useful for programme managers wanting to align their own procedures and systems with generally accepted good practice.

Helicopter safety

Many of us use helicopters when providing our adventure activities. Please ensure you and your team are aware of the safety warning released by the [Civil Aviation Authority](#) on 14 November:

“Analysis of helicopter occurrence data has identified a number of accidents and incidents where loose items in the cabin have exited the helicopter and contacted with the tail rotor. In some cases this has resulted in a complete loss of control of the helicopter. Pilots and crews must ensure that all items in the cabin are securely stowed before take-off, even if operating with all doors fitted. Passengers must be briefed on the dangers of loose items in and around the vicinity of helicopters.”

Help your visitors stay safe on unguided adventures

Mountain Safety Council has developed a tool called '[Plan My Trip](#)'. Please share it with your guests (both Kiwis and international) if they are likely to head off on their own unguided adventure.

Activity Safety Guidelines - mountain biking update

[Skills Active](#) has provided the following update on their work to develop a mountain biking Activity Safety Guideline.

"Skills Active, with the support of [New Zealand Professional Mountain Biking Association](#), has been working on the development of an Activity Safety Guideline (ASG) for mountain biking.

A new approach is being trialled that has led to the development of:

1. A generic core ASG called the Adventure Activity Safety Guideline – Core Principles (AASG – Core Principles).
2. A targeted ASG to cover industry agreed good practice specific to mountain biking – including a specific section for mountain bike parks which are a growing feature of the NZ mountain bike industry (NZASG - Mountain Biking).

The NZASG - Mountain Biking was drafted in June. Since then an initial draft of the AASG – Core Principles has been compiled. This draft has drawn on generic common information to existing ASGs and the Safety Audit Standard.

A Working Group has been established including members from key stakeholder groups:

- NZRA
- TIA
- Worksafe

- Education Outdoors NZ

The Working Group also included input from operators, an auditor and a previous ASG Working Group member.

This Group met in September to review the AASG draft. While there was general agreement about the approach, there was some disagreement about the structure of the AASG and the relationship with content on the SupportAdventure website.

The majority of the Working Group is happy that we proceed to the next step. Both the NZASG - Mountain Bike and the AASG documents will be sent to a targeted group for wider consultation in the next couple of weeks.

We hope to be able to publish drafts for sector feedback early in the new year."

Drone safety message from CAA

Drone usage – do your guests have drones? Please help to make sure they don't cause accidents.

Under Civil Aviation Rules, drones must not be flown within 4km of aerodromes to prevent them from distracting or coming into contact with aircraft that are taking off or landing.

If your business is near an aerodrome we encourage you to put up signs informing guests that they cannot fly drones. If you'd like brochures for guests, which outline the rules and how to fly drones safely, please send an email to: info@caa.govt.nz or call 04 560 9400.

Tongariro Alpine Crossing Working Group

The [Mountain Safety Council](#) have made the following announcement:

"Expressions of interest are open to become part of an Mountain Safety Council advisory group which will have a positive impact on reducing harm and improving the experiences for walkers on the Tongariro Alpine Crossing (TAC).

The purpose of the advisory group is to utilise insights to identify what is causing people to experience safety issues and to use their expertise to develop specific targeted interventions to reduce the number of safety incidents on the TAC.

Mountain Safety Council is looking for up to eight people to form an advisory group. A diverse range of competencies is required. These include an understanding of human

decision making including social and psychological factors, the ability to understand a target audience and develop relevant content and use channels and techniques that connect with and engage the target audience, as well as the ability to make evidence-based decisions. This is a unique opportunity to work in partnership with New Zealand's lead land-based outdoor safety prevention organisation to find solutions to known issues.

For more information (including how the advisory process works) or to express your interest, please [click here.](#)"

Meri Kirihimete and Happy New Year!

We wish you and your guests the very best for the festive season and many happy adventures over the next couple of months. See you in 2019 and, as always, please feel free to contact TIA or NZRA at any time.

Meri Kirihimete,

Rachael & Sam

Rachael Moore, Industry Advocate, TIA

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Photo: Dunstan mountains, by Greg McIntyre, Fat Tyre Ltd.

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