

Pedaltours

vacations for cyclists since 1985

'Brickbats or bouquets.'

We are committed to providing the best possible experience. Would you please take a few moments to answer the following questions and let us know if we're meeting your expectations. Your comments are very important to us.

Name:

Email:

Address:

Trip:

Date:

Overall, how did you enjoy the trip ?

How did you hear about 'Pedaltours ? Magazine (which?)

Word of mouth:

Websearch:

Other:plse specify

Why did you choose Pedaltours ?

Why did you choose this particular trip?

Was the accommodation satisfactory ?

Were the meals to your liking ?

Lunches:

Dinners:

Best:

Worst:

Did the guide(s) provide a good service ?

What did you enjoy most about your 'Pedaltour ?

What could we have done better ?

Was your bicycle as good as expected ? (If not please elaborate)

Was your communication with Pedaltours before the trip satisfactory?

Any suggestions for improvements ? (Including environmental performance)

If you took any optional sightseeing trips, were you happy with the operator and safety standards? If not please elaborate.

Would any of your friends be interested in receiving a Pedaltours brochure? (We offer you a 5% discount if some-one you introduced comes on a tour)

Name:

Email:

Address:

Would you return to cycle in another part of New Zealand with us ? Yes / No
If so, which area ?

Would you consider cycling in Australia with us ? Yes / No
Vietnam ? Yes / No Other country ?

Any Other Comments?

May we use you as a reference? Yes / No

May we use your comments and name on brochures? Yes / No
You may like to post your review on www.BikeTourReview.com

Do you have any slides or photos we could use for promotional purposes? (See Inside Information for Photo Competition) Yes / No

Thank you for your help. We hope you will travel with us again.

Please return to your tour guide or post in the envelope supplied:
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