

[View this email in your browser](#)



## Kia ora,

Since our last newsletter the COVID-19 context has become our new normal and many of you will have opened your businesses again. For most this remains a time of uncertainty and navigating many changes.

Our last newsletter opened with a tribute to our community. It's been heartening to hear many stories of operators sharing ideas and working together to move step by step ahead in this new environment.

A particular thank you from TIA to the operators who contributed to the [Alert Level 2 guidance for tourism activities](#), it was not an easy task and your efforts really helped!

TIA and Recreation Aotearoa continue to work hard in our COVID-19 response to ensure your voice is heard in Government decision-making processes. TIA is running regular [webinars](#) and our website has [tourism specific advice](#) and information on [what we are doing](#). Recreation Aotearoa has a dedicated [COVID-19 response website](#).

We are very conscious that this is an extraordinarily difficult time for many people. Please reach out to each other, stay connected and be kind. If you or someone you know needs more help, you can see what help is available [here](#). Remember you can talk to your health professional, GP, or free call or text 1737 any time to talk to a trained counsellor.

Alongside all this support, spring is here and summer is on the way. For many of us that means more time outside, and a corresponding recharge of the smile!

*He kai kei aku ringa—"There is food in my hands".  
We have the skills and resources to responsibly create success, grow and develop.*

---

## Managing the COVID-19 risk within your business

Businesses are required to have a COVID-19 safety plan. It can be built into your existing safety management system, but it must specifically address how you will manage the

COVID-19 risk.

It is possible that New Zealand will continue to move up and down the Alert Levels. Operating at Alert Level 2 can be challenging. You might need to change your systems or adjust the product itself.

TIA has worked closely with WorkSafe and the Ministry of Health to produce the [Alert Level 2 tourism activities guidelines](#).

Recreation Aotearoa has a number of [guidelines](#) for various parts of the outdoor recreation sector. Visit their website for more information.

---

## Rafting

Maritime New Zealand Rule 81 has been moved into a WorkSafe good practice guideline. You can see the guideline and other information about the transition to WorkSafe [here](#).

From 1 October Rafting will be regulated by WorkSafe under the Adventure Activity Regulations. If you are a rafting operator you should be well underway with the audit process.

If you need help making the transition please let WorkSafe know. You should have received an email from them on 24 August asking about your progress.

Hot tips:

- Send your paperwork to your auditor! Don't spend forever trying to guess which bits might not be right. Your auditor will let you know which areas need more work.
  - Don't forget that [SupportAdventure](#) has safety management plan templates and other forms designed to meet the needs of the AAR audit.
  - If you are planning to start the season later than 1 October you do not need to have your audit done by the deadline. However you must be very clear in your marketing that you are not operating. WorkSafe would expect online marketing to be adjusted in time for 1 October. Please see the detail in [Regulation 8\(2\)](#).
- 

## He tangata—our people

### **Haere rā Rachael Moore**

After nine years with TIA as the expert on everything relating to outdoor tourism in Aotearoa, our Industry Advocate Rachael Moore has been snapped up for a fantastic role at the Department of Conservation. Rachael will be DOC's Regional Issues Manager for the Southern South Island, focusing on large scale or complex strategic issues.



Rachael has been an enormous credit to the TIA team. During her time here, Rachael led our work to implement findings from the 2009 Government review into safety in the outdoor commercial sector. She led the industry to establish the SupportAdventure website and the processes for developing Adventure Safety Guidelines and worked with many of you to facilitate most of the guidelines.

Rachael has led advocacy for adventure tourism and was a finalist for the Women of Influence Awards for her work influencing policy and leading change in the adventure tourism sector.

Rachael's highly collaborative approach means she has worked with many of you and established safety processes which are from and for the industry. TIA remains committed to supporting the adventure tourism sector and will continue to manage the SupportAdventure website, and to work alongside Recreation Aotearoa to support safety across the broader sector.

Rachael finishes with TIA on 25 September. We're very sad to see her go but wish her all the best in her new role.

### **Haere mai Jen Riley**

This month, Jen Riley of Nelson has taken up the role of Outdoors Programme Manager at Recreation Aotearoa.

Jen made a fast start to her career in the outdoors, becoming a kayak instructor at 17 and gaining her first NZOIA award at age 20. She now assesses Bush and Canoe for NZOIA and enjoys getting out in the hills, on rock, river and sea, both for work and for recreation.

After studying in Dunedin, travelling (with and without her kayak) for a few years, Jen returned home, went to teachers college and worked for the National Outdoor Leadership School both in the United States and in New Zealand, then for Outward Bound NZ and the Mountain Safety Council.

In recent years, Jen has been working in outdoor education programmes in Aoraki, NMIT and Tai Poutini polytechnics. Jen also edits the NZOIA Quarterly magazine.

Here at Recreation Aotearoa, we are super excited to welcome someone of Jen's background and skills.

Email [outdoors@nzrecreation.org.nz](mailto:outdoors@nzrecreation.org.nz) to contact Jen.

---

Wishing everyone all the best.  
Let's stay connected with nature and with each other!  
*He waka eke noa. We are all in this together.*

### **Take care, stay safe**

Steve and Sam

*Steve Hanrahan, Advocacy Manager, TIA*

*Sam Newton, Advocacy Manager, RA*

---

#### **Tourism Industry Aotearoa**

Level 2, Inspire House  
125 Featherston St  
Wellington, New Zealand  
+64 4 499 0104

#### **Recreation Aotearoa**

Level 1, Harbour City Centre  
29 Brandon St, Wellington  
PO Box 11132, Manners St, Wellington  
6142 + 64 4 801 5598  
[info@nzrecreation.org.nz](mailto:info@nzrecreation.org.nz)

info@tia.org.nz  
www.tia.org.nz

www.nzrecreation.org.nz

*Copyright © 2020 Tourism Industry Aotearoa, All  
rights reserved.*

Want to change how you receive these emails?  
You can [unsubscribe from this list](#).

---