



SAFETY CULTURE

A positive safety culture is the principle on which all other safety aspects are founded. It is characterised by:

- » demonstrable safety leadership
- » the sustained and visible commitment from management
- » full buy-in to your safety management systems
- » every individual taking responsibility for safety
- » continual improvement

- Every organisation has a safety culture - what is the current focus of your safety culture?
- What does your safety culture support and resist?
- How would each level of the business and individual perceive the safety culture?
- Does your business and/or operational culture compete with or complement your safety culture?
- Does the safety culture work with or against the SMS?
- Is there a gap between the desired and the existing safety culture?

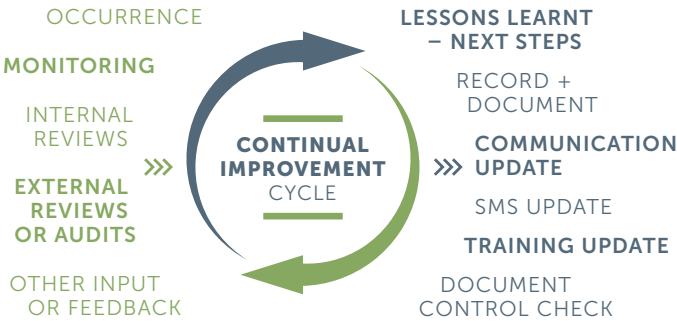
RESOURCE

<http://www.business.govt.nz/worksafe/tools-resources/health-and-safety-workplace-kit/safety-culture-snapshot>

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MONITORING, REVIEW AND
CONTINUAL IMPROVEMENT CYCLES

Have you clearly identified what must be monitored, reviewed and continually improved in your SMS?



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GOOD PRACTICE

RESOURCE

<http://www.supportadventure.co.nz/activity-safety-guidelines>

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LINKS

- » Health & Safety Reform Bill
<http://www.business.govt.nz/worksafe/about/reform>
- » Recreation, Sport and Fitness Targeted Review of Qualifications (TRoQ) - Skills Active
<http://www.skillsactive.org.nz/Default.aspx?page=4392>
- » Mountain Safety Council
<http://www.mountainsafety.org.nz/About-Us/One-MSC.asp>
- » NZ Recreation Association
<http://www.nzrecreation.org.nz>
- » <http://tourism2025.org.nz/2025-in-depth/tourism-2025-strategic-themes/enhance-the-total-visitor-experience/>

SAFETY MANAGEMENT SYSTEMS



SMS	LEADERSHIP + MANAGEMENT	HAZARD MANAGEMENT	STD OPERATING PROCEDURES	EMERGENCY PREPAREDNESS	INCIDENT MANAGEMENT	DOCUMENT CONTROL	CONTINUAL IMPROVEMENT
SELF REVIEW []	SELF REVIEW []	SELF REVIEW []	SELF REVIEW []	SELF REVIEW []	SELF REVIEW []	SELF REVIEW []	SELF REVIEW []
ON TRACK ✓ REVIEW ? N/A N/A	ON TRACK ✓ REVIEW ? N/A N/A	ON TRACK ✓ REVIEW ? N/A N/A	ON TRACK ✓ REVIEW ? N/A N/A	ON TRACK ✓ REVIEW ? N/A N/A	ON TRACK ✓ REVIEW ? N/A N/A	ON TRACK ✓ REVIEW ? N/A N/A	ON TRACK ✓ REVIEW ? N/A N/A
How do we reassure ourselves that the SMS is being followed consistently by everyone?	Top leadership commitment Legislation, standards, codes of practice & guidelines Safety goals & objectives Roles, responsibilities & authority Communication Staff induction & training	Hazard identification and assessment Significant hazards Drugs & alcohol Dynamic management of hazards	Activity SOPs Good practice Staff competence Dynamic management of hazards Supervision structures Clothing & equipment - fit for purpose Field communications Ancillary services	Response plans Do our emergency response procedures cover all relevant scenarios for our operation? Do we perform regular, recorded emergency response training? Do we have a procedure for managing the media in response to an incident?	Incident response Incident review Is all of our team clear about what, when and how we expect them to report? Have we established a reporting culture in which our team feel supported and safe about reporting?		Process Internal review of the SMS Internal reviews of the activities
Have we checked with our team that there are no gaps/holes in the SMS from their perspective?		How do we know our hazard management procedures are working well?					

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